



DHI_DeepHubUltimate V3.012.0000000.1.R.20251031

Release Notes



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1 Release Notes

1.1 Overview

Item	Description
Product name	Smart Interactive Whiteboard
Version	V3.012.0000000.1.R.20251031
Software package information	DHI_DeepHubUltimate_V3.012.0000000.1.R.20251031
OS requirement	None
Release date	November 10, 2025

1.2 New Features

Feature	Description
Version Update	The system has been updated to Android 15.
Update	- Optimized the USB flash drive update method. - Optimized the online OTA update by adding toggles for automatic downloading and installation, along with a feature to display the content of this update.
New APK	- Added DeepHub Canvas. - Added DeepHub Class.

Feature	Description
Whiteboard	• Writing modes: Supports handwriting and pen writing with fast response speed; supports oily pen, marker pen, fountain pen, smart text, intelligent formula, smart graphics and laser pointer. • Supports dual-color pens. With the pen, you can write with different pen types, thicknesses, and colors on both ends of the pen. • Drawing tools: You can select Plane Figure, Solid Figure, and Measuring Tools. • Erasure modes: Supports different erasure modes, including standard eraser, free-form eraser, hand eraser, and on-tap screen clear. • Select objects: Select targets, including written contents, images, text boxes and mixtures of various objects. You can zoom in and out, move, rotate, copy, crop and delete objects. • Insert objects: Insert images, videos, tables, and mind maps. • Scan and share: You can share whiteboard and comment files by scanning QR code. • Operation menu: Add and open whiteboard file (50 pages at most); save writing records and comments to local storage; configure whiteboard background; exit whiteboard; undo and redo operations of the last 10 steps.
System Settings	• Added a toggle for Wi-Fi activation. • Supports email service. • Added a toggle for Bluetooth activation.
Languages	Supports Swedish, Finnish, Croatian, Slovenian, Bulgarian, Slovak, and Lithuanian languages.
Annotations	When using the annotation function, use a pen for writing and your finger for selecting.
Share	Optimized the Share function.
Assistive Touch	Tap and hold three fingers on the screen, then Assistive Touch can be moved to your desired position.
VISO App	Due to the EDLA certification issue, the VISO app was deleted.
Touch Frame	If the firmware version of the touch frame does not match the version required by the release program, update it using the update package.
Touch Lock	Supports Touch Lock.
Wake on LAN	Supports Wake on LAN, allowing you to remotely start a standby whiteboard using a mobile app or through network commands.

1.3 Fixed Bugs

Fixed several known Bugs.

1.4 Compatibility

For Android 13, you can contact technical support for assistance with the update.

1.5 Software Environment

None.

1.6 Pending Issues

None.

2 Update Guide

See the following points for the update.

1. Do not restart, shut down or disconnect the power or network from the device during update.
2. When updating the device with a false file, you need to restart the device. Otherwise, some functions might be disabled.

2.1 Introduction

This section introduces how to update the device to the latest version. The device can be updated online and by USB flash drive.

2.2 Preparation

Before the update, please make sure that the following prerequisites are met.

- Online update: It only updates the system version and does not affect device settings. We recommend you use this method during normal operation. Make sure that the device works normally and is connected to network.
- Update by USB flash drive: After update, the device will be restored to the factory settings. Operate with caution. We recommend you use this method when the system starts abnormally. Make sure that the update package has been downloaded and copied to the USB flash drive, and the USB format is EXFAT.



- Change the name of the extracted file to upgrade_3588, and then save it to the root directory of the USB flash drive.
- Check whether the device model and program version are correct before the update.

2.3 Instructions

2.3.1 Online Update

Prerequisites

- Make sure that the device is connected to the network.
- Make sure that you have enabled OTA platform.



Please be advised that downgrading to an earlier version will make the device vulnerable to security attacks.

Procedure

- Step 1 On the home screen, swipe up to access **Settings**, then select **System Update**.
- Step 2 Tap **CHECK FOR UPDATES**.
- Step 3 When a new version is available, tap **Download**.
- Step 4 After the package is downloaded, you can select to install the package immediately. After the update is completed, the whiteboard restarts automatically.

2.3.2 Updating by USB Flash Drive

You can upload the update package (upgrade_3588) into a USB flash drive and perform the update with the device buttons.

Procedure

- Step 1 Extract the downloaded update package to get a folder with the same name.
- Step 2 Change the name of the extracted folder to upgrade_3588 and copy it to the root directory of the USB drive. Then, insert the USB drive into the USB port on the front of the tablet.



Update the program with a USB flash drive in the EXFAT format. Otherwise, the update might fail.

- Step 3 When the device is in standby mode, press and hold the power button until the red and blue lights flash alternately, then release the button.
The update begins. After update, the device restarts automatically.

2.4 Checking for Update Success

No matter which method is used, log in to the device again after the update is complete to check the system version. If the version is the same as the software version of the update package, it means the update is successful.

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